



# The ICT Regulatory Landscape in Zambia

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# BACKGROUND

pre1994



State monopoly, no unified regulator, fragmented market, high prices, limited access

Radio Communications and Telecommunications Acts passed

Law established CAZ

1994



ICT ACT  
ECT ACT  
POSTAL SERVICES ACTS passed



2009

ECT Act unbundled into 3 Acts

- Cyber Act
- Data Protection Act
- ECT Act

2021



Cyber Act repealed and replaced with new Cyber Act

2025



# ZICTA's Mandate

There are 3 pieces of legislation that govern the ICT sector and gives ZICTA the mandate to perform its functions. These are:



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## ICT ACT

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- Regulate all electronic communication networks and services
- Facilitate access to ICT's
- Regulate tariffs in the ICT sector and carry out research and development



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## ECT ACT

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- Develop a safe, secure and effective environment for the use of electronic communications
- Provides for the Public key Infrastructure.
- Promote legal certainty and encourage investment and innovation



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## POSTAL ACT

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- Regulate Postal and Courier Services.
- License postal and courier operators
- Monitor the sector, enforce compliance and guard against anti-competitiveness



# ZICTA V ZCSA

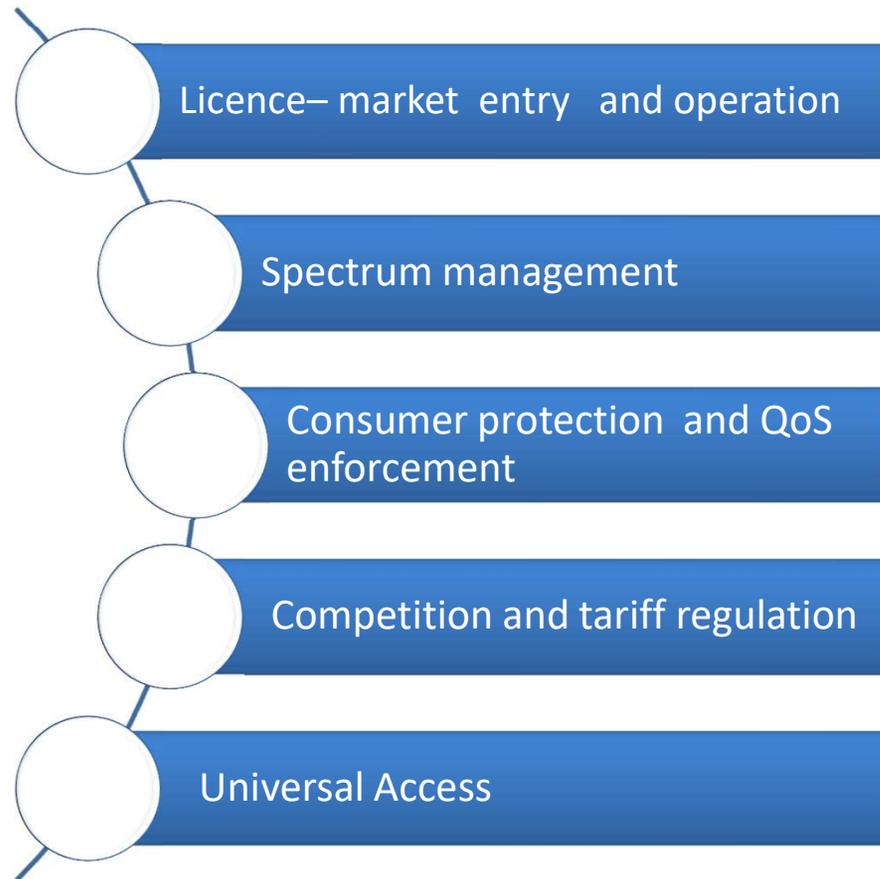


**Regulator of Electronic  
Communication Networks  
and Services**



**Regulator of Cyber Security  
Services**

# The role of the Regulator



# Call to Action: Building the US\$60B Economy Together

**1**

**Embrace compliance  
as competitive  
advantage, not  
burden**

**2**

**Participate actively in  
policy and regulatory  
consultations.**

**READ THE LAW**

**3**

**Build local capacity  
through skills transfer  
and training**

## CONCLUSION

The US\$60 billion economy will not happen by accident. It will be built by the professionals in this room ,through regulation that enables, technology that connects, and an AI-powered economy that serves every Zambian.

**THANK YOU FOR YOUR KIND ATTENTION**



**ZICTA**

A Regulator at the Nexus  
of an Inclusive Digital Economy